

# FOXGLOVE MNGT FIVESTAR

400 A SOUTHERN CROSS DR  
RICHMOND KY 40475



DELTA NATURAL GAS COMPANY, INC.  
PO BOX 190  
BEREA, KY 40403



Account Number  
200012452823

Bill Date  
Apr 8, 2021

Office Hours 8:00 A.M. to 4:00 P.M. Monday-Friday  
(859) 986-4291

## SUMMARY OF BASIC CHARGES

### Credits And Charges Since Your Last Bill

Balance from last bill \$142.55  
Payment on MAR 16, 2021 - Thank You 142.55 CR  
**Balance \$0.00**

### Current Charges

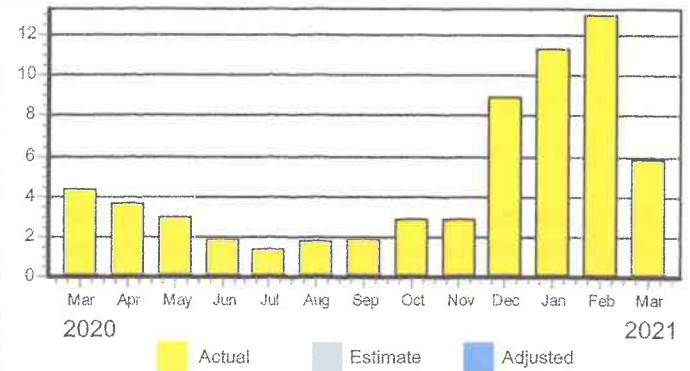
02CS Small Non Res Monthly Customer Charge \$31.20  
Gas Usage Charge 51.31  
5.9 MCF @ \$8.6966 51.31  
Pipe Replacement Program SNR Commercial 9.77  
TCJA Surcredit Small Non Residential 7.29 CR  
Research & Development Tariff .01  
3.00% Franchise Fee - Richmond on \$85.00 2.55  
3.00% Rate Inc Madison Sch Tax on \$85.00 2.55  
6.00% State Tax on \$90.10 5.41

**Total Current Charges \$95.51**  
**Total Amount Due \$95.51**

To our customers who pay their Delta Gas bill on-line, please be sure to change your account number with your banking service. For more information about your bill, visit [www.deltagas.com](http://www.deltagas.com).

You can pay your bill by Credit/Debit Card or Electronic Check. Call ACI Speedpay at (855) 730-8765 or visit [www.deltagas.com](http://www.deltagas.com) and click on "Pay Bill Online"

## MONTHLY USAGE COMPARISON



Average monthly use: 4.5 MCF  
Total annual use: 58.6 MCF

	Avg Temp	Days
Current Month	39	30
Previous Month	29	28
Same Month last year	50.2	28

## BILLING PERIOD & METER READINGS

Date	Read Type	Reading	Difference
Meter Number	J609839		
MAR 31, 2021	Actual	141.7	5.9
MAR 01, 2021	Actual	135.8	
MCF Used in 30 Days			5.9

Please Pay Amount Due \$95.51 by Apr 20, 2021

SEE REVERSE SIDE FOR EMERGENCY INFORMATION.

Please detach and return this coupon with a check made payable to Delta Natural Gas Company

810003574282



DELTA NATURAL GAS COMPANY, INC.  
PO BOX 190  
BEREA, KY 40403

Office Hours 8:00 A.M. to 4:00 P.M. Monday-Friday

3499 1 AV 0.398



03499 FOXGLOVE MNGT FIVESTAR  
408 JASON DR STE 101  
RICHMOND, KY 40475-2541

T10 P1

☐ Check here to indicate address and/or phone number change on back.

☐ Check here for automatic bank draft service. Complete application on back of this stub.

<b>DUE DATE</b>	Apr 20, 2021	<b>ACCOUNT NO.</b>	200012452823
<div style="border: 1px solid black; padding: 10px; text-align: center;"> <b>\$95.51</b> </div>		<div style="border: 1px solid black; height: 40px; width: 100%;"></div>	
Amount Due		Amount Enclosed	
I am voluntarily adding \$ _____ (\$1.00 or more) to any payment for the Wintarcare Program			

DELTA NATURAL GAS CO INC  
PO BOX 747108  
PITTSBURGH, PA 15274-7108

16002000124528230000000009551000000095514

## CHARGES

Reconnect	\$60.00
Collection	\$20.00
NSF	\$15.00

### WE ARE PROUD TO OFFER AN AUTOMATED BILL PAYMENT SERVICE.

Pay your bill by electronic check, debit or credit card 24 hours a day, 7 days a week.

Pay online at [www.deltagas.com](http://www.deltagas.com) or by phone (855) 730-8765.

Payment may be made with the following credit cards: VISA, MasterCard, Discover, or American Express.

A processing fee will be charged when using this service.

**Rate Schedules-Information about rate schedules is available upon request or at [www.deltagas.com/rates.html](http://www.deltagas.com/rates.html)**

Past due amount, if any, is immediately payable. Carrying a past due amount and/or failing to pay Total Account Balance in full by the due date may result in discontinuance of service and the assessment of collection charges.

## FOR YOUR SAFETY

**Natural gas has a distinct odor added for your protection. When you smell it:**

Leave the house...immediately! Don't light matches or flip an electrical switch.

Call us from a telephone other than your house phone.

### EMERGENCY NUMBER (After Hours/Weekend/Holidays)

To report an emergency during office hours, please call (859) 986-4291.

To report an emergency after normal office hours, weekends or holidays, please call: (800) 432-0771.

### Call before you dig

If you are planning a home construction or landscaping project, call Kentucky 811 at least 72 hours before you start to dig.

A representative will mark the approximate location of the underground utility lines on your property.

## PAYMENT TERMS

### Current Month's Bill

The current month's bill due date is shown on the front of this statement. Payment is due in Delta's office on or before the due date.

### Previous Amounts Due

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Previous Amounts Due are past due and may be subject to disconnection. No extensions of time for Previous Amounts Due is being authorized by this statement.

\*\*Usage is occasionally estimated due to weather conditions or unforeseen circumstances. Any adjustments from an estimated bill will be reflected with the next actual meter reading.

**NOT RESPONSIBLE FOR MAIL DELIVERY.** Failure to receive your bill does not exempt you from payment or discontinuance of service.



**BEFORE YOU DIG**  
**Kentucky 811**

Direct email inquiries to:  
[customerservice@deltagas.com](mailto:customerservice@deltagas.com)  
[www.deltagas.com](http://www.deltagas.com)

### Change of Address

New Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone \_\_\_\_\_

Signature \_\_\_\_\_

### Automatic Bank Draft Service

Please deduct my payment from my

☐ Checking

☐ Savings

(Please attach a voided check).

I hereby authorize Delta Natural Gas Company, Inc. to debit my bank account in payment for gas service for the Delta customer shown on the reverse side. Upon notification, the automatic payment service will be stopped and the normal payment process will resume with the next billing.

# FOXGLOVE MNGT FIVESTAR

400 B SOUTHERN CROSS DR  
RICHMOND KY 40475

Account Number  
200012453441

Bill Date  
Apr 8, 2021



DELTA NATURAL GAS COMPANY, INC.  
PO BOX 190  
BEREA, KY 40403



Office Hours 8:00 A.M. to 4:00 P.M. Monday-Friday  
(859) 986-4291

## SUMMARY OF BASIC CHARGES

### Credits And Charges Since Your Last Bill

Balance from last bill \$147.36  
Payment on MAR 16, 2021 - Thank You 147.36 CR  
**Balance \$0.00**

### Current Charges

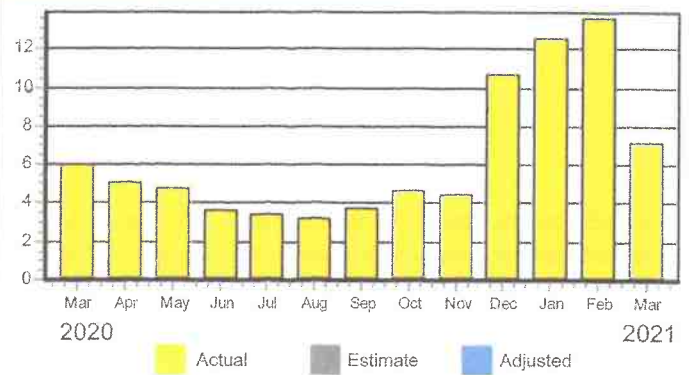
02CS Small Non Res Monthly Customer Charge \$31.20  
Gas Usage Charge 7.2 MCF @ \$8.6958 62.61  
Pipe Replacement Program SNR Commercial 9.77  
TCJA Surcredit Small Non Residential 7.29 CR  
Research & Development Tariff .01  
3.00% Franchise Fee - Richmond on \$96.30 2.89  
3.00% Rate Inc Madison Sch Tax on \$96.30 2.89  
6.00% State Tax on \$102.08 6.12

**Total Current Charges \$108.20**  
**Total Amount Due \$108.20**

To our customers who pay their Delta Gas bill on-line, please be sure to change your account number with your banking service. For more information about your bill, visit [www.deltagas.com](http://www.deltagas.com).

You can pay your bill by Credit/Debit Card or Electronic Check. Call ACI Speedpay at (855) 730-8765 or visit [www.deltagas.com](http://www.deltagas.com) and click on "Pay Bill Online"

## MONTHLY USAGE COMPARISON



Average monthly use: 5.9 MCF  
Total annual use: 77.1 MCF

	Avg Temp	Days
Current Month	39	30
Previous Month	29	28
Same Month last year	50.2	28

## BILLING PERIOD & METER READINGS

Date	Read Type	Reading	Difference
<b>Meter Number</b>	<b>J609840</b>		
MAR 31, 2021	Actual	172.9	7.2
MAR 01, 2021	Actual	165.7	
<b>MCF Used in 30 Days</b>			<b>7.2</b>

Please Pay Amount Due \$108.20 by Apr 20, 2021

SEE REVERSE SIDE FOR EMERGENCY INFORMATION.

Please detach and return this coupon with a check made payable to Delta Natural Gas Company

810003574285



DELTA NATURAL GAS COMPANY, INC.  
PO BOX 190  
BEREA, KY 40403

Office Hours 8:00 A.M. to 4:00 P.M. Monday-Friday

3039 1 AV 0.398



03039 FOXGLOVE MNGT FIVESTAR  
408 JASON DR STE 101  
RICHMOND, KY 40475-2541  
T9 P1

☐ Check here to indicate address and/or phone number change on back.

☐ Check here for automatic bank draft service. Complete application on back of this stub.

<b>DUE DATE</b>	Apr 20, 2021	<b>ACCOUNT NO.</b>	200012453441
<div style="border: 1px solid black; padding: 10px; display: inline-block;"> <b>\$108.20</b> </div>		<div style="border: 1px solid black; width: 150px; height: 40px; margin: 0 auto;"></div>	
Amount Due		Amount Enclosed	
I am voluntarily adding \$_____ (\$1.00 or more) to any payment for the Wintercare Program			

DELTA NATURAL GAS CO INC  
PO BOX 747108  
PITTSBURGH, PA 15274-7108

16002000124534410000000010820000000108203



## CHARGES

Reconnect	\$60.00
Collection	\$20.00
NSF	\$15.00

### WE ARE PROUD TO OFFER AN AUTOMATED BILL PAYMENT SERVICE.

Pay your bill by electronic check, debit or credit card 24 hours a day, 7 days a week.

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Payment may be made with the following credit cards: VISA, MasterCard, Discover, or American Express.

A processing fee will be charged when using this service.

**Rate Schedules-Information about rate schedules is available upon request or at [www.deltagas.com/rates.html](http://www.deltagas.com/rates.html)**

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## FOR YOUR SAFETY

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Leave the house...Immediately! Don't light matches or flip an electrical switch.

Call us from a telephone other than your house phone.

### EMERGENCY NUMBER (After Hours/Weekend/Holidays)

To report an emergency during office hours, please call (859) 986-4291.

To report an emergency after normal office hours, weekends or holidays, please call: (800) 432-0771.

### Call before you dig

If you are planning a home construction or landscaping project, call Kentucky 811 at least 72 hours before you start to dig.

A representative will mark the approximate location of the underground utility lines on your property.

## PAYMENT TERMS

### Current Month's Bill

The current month's bill due date is shown on the front of this statement. Payment is due in Delta's office on or before the due date.

### Previous Amounts Due

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**NOT RESPONSIBLE FOR MAIL DELIVERY.** Failure to receive your bill does not exempt you from payment or discontinuance of service.



Direct email inquiries to:  
[customerservice@deltagas.com](mailto:customerservice@deltagas.com)  
[www.deltagas.com](http://www.deltagas.com)

### Change of Address

New Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone \_\_\_\_\_

Signature \_\_\_\_\_

### Automatic Bank Draft Service

Please deduct my payment from my

☐ Checking

☐ Savings

(Please attach a voided check).

I hereby authorize Delta Natural Gas Company, Inc. to debit my bank account in payment for gas service for the Delta customer shown on the reverse side. Upon notification, the automatic payment service will be stopped and the normal payment process will resume with the next billing.

# FOXGLOVE MNGT FIVESTAR

404 A SOUTHERN CROSS DR  
RICHMOND KY 40475



DELTA NATURAL GAS COMPANY, INC.  
PO BOX 190  
BEREA, KY 40403



Account Number  
200012453615

Bill Date  
Apr 8, 2021

Office Hours 8:00 A.M. to 4:00 P.M. Monday-Friday  
(859) 986-4291

## SUMMARY OF BASIC CHARGES

### Credits And Charges Since Your Last Bill

Balance from last bill \$142.55  
Payment on MAR 16, 2021 - Thank You 142.55 CR  
**Balance \$0.00**

### Current Charges

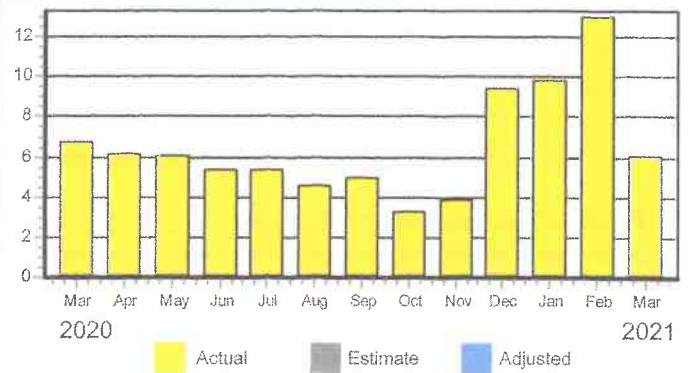
02CS Small Non Res Monthly Customer Charge \$31.20  
Gas Usage Charge  
6.1 MCF @ \$8.6951 53.04  
Pipe Replacement Program SNR Commercial 9.77  
TCJA Surcredit Small Non Residential 7.29 CR  
Research & Development Tariff .01  
3.00% Franchise Fee - Richmond on \$86.73 2.60  
3.00% Rate Inc Madison Sch Tax on \$86.73 2.60  
6.00% State Tax on \$91.93 5.52

**Total Current Charges \$97.45**  
**Total Amount Due \$97.45**

To our customers who pay their Delta Gas bill on-line, please be sure to change your account number with your banking service. For more information about your bill, visit [www.deltagas.com](http://www.deltagas.com).

You can pay your bill by Credit/Debit Card or Electronic Check. Call ACI Speedpay at (855) 730-8765 or visit [www.deltagas.com](http://www.deltagas.com) and click on "Pay Bill Online"

## MONTHLY USAGE COMPARISON



Average monthly use: 6.0 MCF  
Total annual use: 78.2 MCF

	Avg Temp	Days
Current Month	39	30
Previous Month	29	28
Same Month last year	50.2	28

## BILLING PERIOD & METER READINGS

Date	Read Type	Reading	Difference
<b>Meter Number</b>	<b>J609838</b>		
MAR 31, 2021	Actual	207.9	6.1
MAR 01, 2021	Actual	201.8	
<b>MCF Used in 30 Days</b>			<b>6.1</b>

Please Pay Amount Due \$97.45 by Apr 20, 2021

SEE REVERSE SIDE FOR EMERGENCY INFORMATION.

Please detach and return this coupon with a check made payable to Delta Natural Gas Company

810003574287



DELTA NATURAL GAS COMPANY, INC.  
PO BOX 190  
BEREA, KY 40403

Office Hours 8:00 A.M. to 4:00 P.M. Monday-Friday

☐ Check here to indicate address and/or phone number change on back.

☐ Check here for automatic bank draft service. Complete application on back of this stub.

<b>DUE DATE</b>	Apr 20, 2021	<b>ACCOUNT NO.</b>	200012453615
<div style="border: 1px solid black; padding: 10px; display: inline-block;"> <b>\$97.45</b> </div>		<div style="border: 1px solid black; width: 150px; height: 40px; margin: 0 auto;"></div>	
Amount Due		Amount Enclosed	
I am voluntarily adding \$_____ (\$1.00 or more) to any payment for the Wintercare Program			

3037 1 AV 0.398



03037 FOXGLOVE MNGT FIVESTAR  
408 JASON DR STE 101  
RICHMOND, KY 40475-2541

T9 P1

DELTA NATURAL GAS CO INC  
PO BOX 747108  
PITTSBURGH, PA 15274-7108

16002000124536150000000009745000000097458

## CHARGES

Reconnect	\$60.00
Collection	\$20.00
NSF	\$15.00

### WE ARE PROUD TO OFFER AN AUTOMATED BILL PAYMENT SERVICE.

Pay your bill by electronic check, debit or credit card 24 hours a day, 7 days a week.

Pay online at [www.deltagas.com](http://www.deltagas.com) or by phone (855) 730-8765.

Payment may be made with the following credit cards: VISA, MasterCard, Discover, or American Express.

A processing fee will be charged when using this service.

**Rate Schedules-Information about rate schedules is available upon request or at [www.deltagas.com/rates.html](http://www.deltagas.com/rates.html)**

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## FOR YOUR SAFETY

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Leave the house...immediately! Don't light matches or flip an electrical switch.

Call us from a telephone other than your house phone.

### EMERGENCY NUMBER (After Hours/Weekend/Holidays)

To report an emergency during office hours, please call (859) 986-4291.

To report an emergency after normal office hours, weekends or holidays, please call: (800) 432-0771.

### Call before you dig

If you are planning a home construction or landscaping project, call Kentucky 811 at least 72 hours before you start to dig.

A representative will mark the approximate location of the underground utility lines on your property.

## PAYMENT TERMS

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**NOT RESPONSIBLE FOR MAIL DELIVERY.** Failure to receive your bill does not exempt you from payment or discontinuance of service.



Direct email inquiries to:  
[customerservice@deltagas.com](mailto:customerservice@deltagas.com)  
[www.deltagas.com](http://www.deltagas.com)

### Change of Address

New Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone \_\_\_\_\_

Signature \_\_\_\_\_

### Automatic Bank Draft Service

Please deduct my payment from my

☐ Checking

☐ Savings

(Please attach a voided check).

I hereby authorize Delta Natural Gas Company, Inc. to debit my bank account in payment for gas service for the Delta customer shown on the reverse side. Upon notification, the automatic payment service will be stopped and the normal payment process will resume with the next billing.



**FOXGLOVE MNGT FIVESTAR**

404 B SOUTHERN CROSS DR  
RICHMOND KY 40475

Account Number  
200012453805

Bill Date  
Apr 8, 2021



**DELTA NATURAL GAS COMPANY, INC.**  
PO BOX 190  
BEREA, KY 40403



Office Hours 8:00 A.M. to 4:00 P.M. Monday-Friday  
(859) 986-4291

**SUMMARY OF BASIC CHARGES**
**Credits And Charges Since Your Last Bill**

Balance from last bill \$157.02  
Payment on MAR 16, 2021 - Thank You 157.02 CR  
**Balance \$0.00**

**Current Charges**

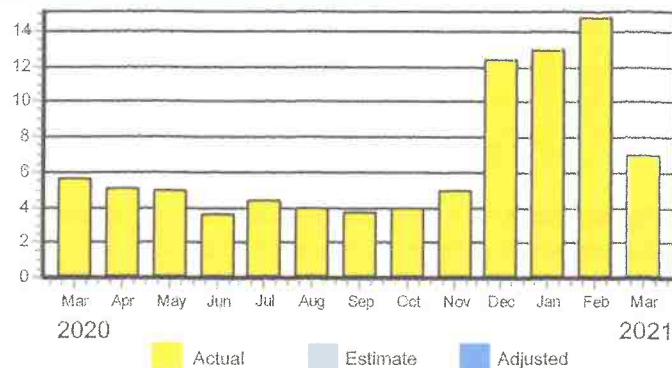
02CS Small Non Res Monthly Customer Charge \$31.20  
Gas Usage Charge 60.87  
7.0 MCF @ \$8.6957 9.77  
Pipe Replacement Program SNR Commercial 7.29 CR  
TCJA Surcredit Small Non Residential .01  
Research & Development Tariff 2.84  
3.00% Franchise Fee - Richmond on \$94.56 2.84  
3.00% Rate Inc Madison Sch Tax on \$94.56 6.01  
6.00% State Tax on \$100.24

**Total Current Charges \$106.25**  
**Total Amount Due \$106.25**

To our customers who pay their Delta Gas bill on-line, please be sure to change your account number with your banking service. For more information about your bill, visit [www.deltagas.com](http://www.deltagas.com).

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Please Pay Amount Due \$106.25 by Apr 20, 2021

**MONTHLY USAGE COMPARISON**


Average monthly use: 6.3 MCF  
Total annual use: 82.0 MCF

	Avg Temp	Days
Current Month	39	30
Previous Month	29	28
Same Month last year	50.2	28

**BILLING PERIOD & METER READINGS**

Date	Read Type	Reading	Difference
Meter Number	J609836		
MAR 31, 2021	Actual	184.9	7.0
MAR 01, 2021	Actual	177.9	
MCF Used in 30 Days			7.0

SEE REVERSE SIDE FOR EMERGENCY INFORMATION.

Please detach and return this coupon with a check made payable to Delta Natural Gas Company

810003574289



**DELTA NATURAL GAS COMPANY, INC.**  
PO BOX 190  
BEREA, KY 40403

Office Hours 8:00 A.M. to 4:00 P.M. Monday-Friday

3786 1 AV 0.398



03786 FOXGLOVE MNGT FIVESTAR  
408 JASON DR STE 101  
RICHMOND, KY 40475-2541

T11 P1

- ☐ Check here to indicate address and/or phone number change on back.  
☐ Check here for automatic bank draft service. Complete application on back of this stub.

<b>DUE DATE</b>	Apr 20, 2021	<b>ACCOUNT NO.</b>	200012453805
<div style="border: 1px solid black; padding: 10px; width: 150px; margin: 0 auto;"> <b>\$106.25</b> </div>		<div style="border: 1px solid black; width: 150px; height: 40px; margin: 0 auto;"></div>	
Amount Due		Amount Enclosed	
I am voluntarily adding \$_____ (\$1.00 or more) to any payment for the Wintercare Program.			

DELTA NATURAL GAS CO INC  
PO BOX 747108  
PITTSBURGH, PA 15274-7108

16002000124538050000000010625000000106259

## CHARGES

Reconnect	\$60.00
Collection	\$20.00
NSF	\$15.00

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Leave the house...immediately! Don't light matches or flip an electrical switch.

Call us from a telephone other than your house phone.

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## PAYMENT TERMS

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Direct email inquiries to:  
[customerservice@deltagas.com](mailto:customerservice@deltagas.com)  
[www.deltagas.com](http://www.deltagas.com)

### Change of Address

New Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone \_\_\_\_\_

Signature \_\_\_\_\_

### Automatic Bank Draft Service

Please deduct my payment from my

☐ Checking

☐ Savings

(Please attach a voided check).

I hereby authorize Delta Natural Gas Company, Inc. to debit my bank account in payment for gas service for the Delta customer shown on the reverse side. Upon notification, the automatic payment service will be stopped and the normal payment process will resume with the next billing.



# FOXGLOVE MNGT FIVESTAR

408 SOUTHERN CROSS DR  
RICHMOND KY 40475



DELTA NATURAL GAS COMPANY, INC.  
PO BOX 190  
BEREA, KY 40403



Account Number  
200012454167

Bill Date  
Apr 8, 2021

Office Hours 8:00 A.M. to 4:00 P.M. Monday-Friday  
(859) 986-4291

## SUMMARY OF BASIC CHARGES

### Credits And Charges Since Your Last Bill

Balance from last bill \$81.32  
Payment on MAR 16, 2021 - Thank You 81.32 CR  
**Balance \$0.00**

### Current Charges

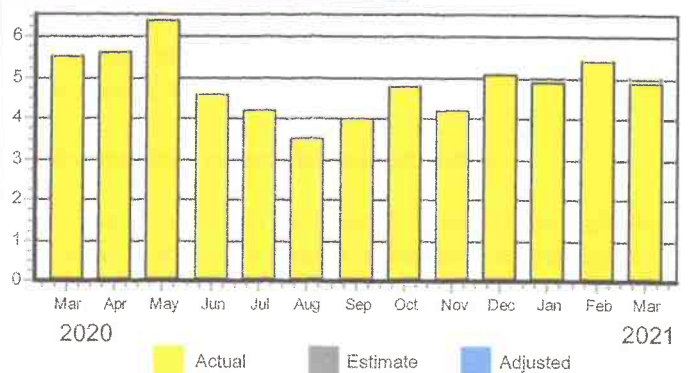
02CS Small Non Res Monthly Customer Charge \$31.20  
Gas Usage Charge  
4.9 MCF @ \$8.6939 42.60  
Pipe Replacement Program SNR Commercial 9.77  
TCJA Surcredit Small Non Residential 7.29 CR  
Research & Development Tariff .01  
3.00% Franchise Fee - Richmond on \$76.29 2.29  
3.00% Rate Inc Madison Sch Tax on \$76.29 2.29  
6.00% State Tax on \$80.87 4.85

**Total Current Charges \$85.72**  
**Total Amount Due \$85.72**

To our customers who pay their Delta Gas bill on-line, please be sure to change your account number with your banking service. For more information about your bill, visit [www.deltagas.com](http://www.deltagas.com).

You can pay your bill by Credit/Debit Card or Electronic Check. Call ACI Speedpay at (855) 730-8765 or visit [www.deltagas.com](http://www.deltagas.com) and click on "Pay Bill Online"

## MONTHLY USAGE COMPARISON



Average monthly use: 4.4 MCF  
Total annual use: 57.6 MCF

	Avg Temp	Days
Current Month	39	30
Previous Month	29	28
Same Month last year	50.2	28

## BILLING PERIOD & METER READINGS

Date	Read Type	Reading	Difference
<b>Meter Number</b>	<b>X660762</b>		
MAR 31, 2021	Actual	340.3	4.9
MAR 01, 2021	Actual	335.4	
<b>MCF Used in 30 Days</b>			<b>4.9</b>

Please Pay Amount Due \$85.72 by Apr 20, 2021

SEE REVERSE SIDE FOR EMERGENCY INFORMATION.

Please detach and return this coupon with a check made payable to Delta Natural Gas Company

810003574293



DELTA NATURAL GAS COMPANY, INC.  
PO BOX 190  
BEREA, KY 40403

Office Hours 8:00 A.M. to 4:00 P.M. Monday-Friday

☐ Check here to indicate address and/or phone number change on back.

☐ Check here for automatic bank draft service. Complete application on back of this stub.

<b>DUE DATE</b> Apr 20, 2021	<b>ACCOUNT NO.</b> 200012454167
<b>\$85.72</b>	
Amount Due	Amount Enclosed

I am voluntarily adding \$ ( \$1.00 or more ) to any payment for the Wintercare Program

2451 1 AV 0.398



02451 FOXGLOVE MNGT FIVESTAR  
408 JASON DR STE 101  
RICHMOND, KY 40475-2541

T7 P1

DELTA NATURAL GAS CO INC  
PO BOX 747108  
PITTSBURGH, PA 15274-7108

1600200012454167000000000085720000000085728

## CHARGES

Reconnect	\$60.00
Collection	\$20.00
NSF	\$15.00

### WE ARE PROUD TO OFFER AN AUTOMATED BILL PAYMENT SERVICE.

Pay your bill by electronic check, debit or credit card 24 hours a day, 7 days a week.

Pay online at [www.deltagas.com](http://www.deltagas.com) or by phone (855) 730-6765.

Payment may be made with the following credit cards: VISA, MasterCard, Discover, or American Express.

A processing fee will be charged when using this service.

**Rate Schedules-Information about rate schedules is available upon request or at [www.deltagas.com/rates.html](http://www.deltagas.com/rates.html)**

Past due amount, if any, is immediately payable. Carrying a past due amount and/or failing to pay Total Account Balance in full by the due date may result in discontinuance of service and the assessment of collection charges.

## FOR YOUR SAFETY

**Natural gas has a distinct odor added for your protection. When you smell it:**

Leave the house...immediately! Don't light matches or flip an electrical switch.  
Call us from a telephone other than your house phone.

### EMERGENCY NUMBER (After Hours/Weekend/Holidays)

To report an emergency during office hours, please call (859) 986-4291.

To report an emergency after normal office hours, weekends or holidays, please call: (800) 432-0771.

### Call before you dig

If you are planning a home construction or landscaping project, call Kentucky 811 at least 72 hours before you start to dig.  
A representative will mark the approximate location of the underground utility lines on your property.

## PAYMENT TERMS

### Current Month's Bill

The current month's bill due date is shown on the front of this statement. Payment is due in Delta's office on or before the due date.

### Previous Amounts Due

The due date indicated on this statement is for the current month's bill only and does not apply to Previous Amounts Due.  
Previous Amounts Due are past due and may be subject to disconnection. No extensions of time for Previous Amounts Due is being authorized by this statement.

\*\*\*Usage is occasionally estimated due to weather conditions or unforeseen circumstances. Any adjustments from an estimated bill will be reflected with the next actual meter reading.

**NOT RESPONSIBLE FOR MAIL DELIVERY.** Failure to receive your bill does not exempt you from payment or discontinuance of service.



Direct email inquiries to:  
[customerservice@deltagas.com](mailto:customerservice@deltagas.com)  
[www.deltagas.com](http://www.deltagas.com)

### Change of Address

New Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone \_\_\_\_\_

Signature \_\_\_\_\_

### Automatic Bank Draft Service

Please deduct my payment from my

☐ Checking

☐ Savings

(Please attach a voided check).

I hereby authorize Delta Natural Gas Company, Inc. to debit my bank account in payment for gas service for the Delta customer shown on the reverse side. Upon notification, the automatic payment service will be stopped and the normal payment process will resume with the next billing.

**FOXGLOVE MNGT FIVESTAR**

412 SOUTHERN CROSS DR  
RICHMOND KY 40475



**DELTA NATURAL GAS COMPANY, INC.**  
PO BOX 190  
BEREA, KY 40403



Account Number  
200012454332

Bill Date  
Apr 8, 2021

Office Hours 8:00 A.M. to 4:00 P.M. Monday-Friday  
(859) 986-4291

**SUMMARY OF BASIC CHARGES**
**Credits And Charges Since Your Last Bill**

Balance from last bill \$74.08  
Payment on MAR 16, 2021 - Thank You 74.08 CR  
**Balance \$0.00**

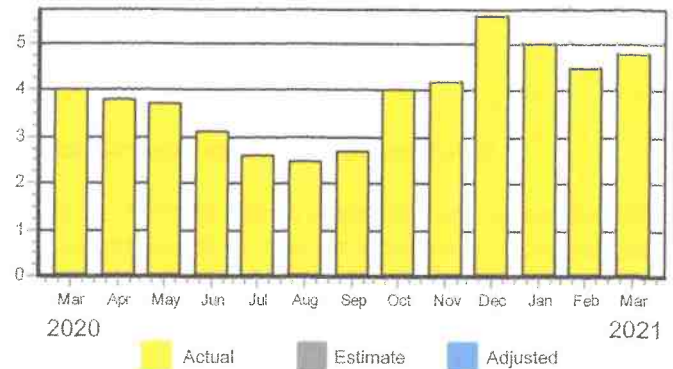
**Current Charges**

02CS Small Non Res Monthly Customer Charge \$31.20  
Gas Usage Charge  
4.8 MCF @ \$8.6938 41.73  
Pipe Replacement Program SNR Commercial 9.77  
TCJA Surcredit Small Non Residential 7.29 CR  
Research & Development Tariff .01  
3.00% Franchise Fee - Richmond on \$75.42 2.26  
3.00% Rate Inc Madison Sch Tax on \$75.42 2.26  
6.00% State Tax on \$79.94 4.80

**Total Current Charges \$84.74**  
**Total Amount Due \$84.74**

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**MONTHLY USAGE COMPARISON**


Average monthly use: 3.6 MCF  
Total annual use: 46.5 MCF

	Avg Temp	Days
Current Month	39	30
Previous Month	29	28
Same Month last year	50.4	25

**BILLING PERIOD & METER READINGS**

Date	Read Type	Reading	Difference
<b>Meter Number</b>	<b>5091783</b>		
MAR 31, 2021	Actual	71.0	4.8
MAR 01, 2021	Actual	66.2	
<b>MCF Used in 30 Days</b>			<b>4.8</b>

Please Pay Amount Due \$84.74 by Apr 20, 2021

SEE REVERSE SIDE FOR EMERGENCY INFORMATION.

Please detach and return this coupon with a check made payable to Delta Natural Gas Company

810003574295



**DELTA NATURAL GAS COMPANY, INC.**  
PO BOX 190  
BEREA, KY 40403

Office Hours 8:00 A.M. to 4:00 P.M. Monday-Friday

2346 1 AV 0.398



02346 FOXGLOVE MNGT FIVESTAR  
408 JASON DR STE 101  
RICHMOND, KY 40475-2541

T7 P1

- ☐ Check here to indicate address and/or phone number change on back.  
☐ Check here for automatic bank draft service. Complete application on back of this stub.

<b>DUE DATE</b>	Apr 20, 2021	<b>ACCOUNT NO.</b>	200012454332
<div style="border: 1px solid black; padding: 10px; display: inline-block;"> <b>\$84.74</b> </div>		<div style="border: 1px solid black; width: 150px; height: 40px;"></div>	
Amount Due		Amount Enclosed	
<input type="checkbox"/> I am voluntarily adding \$ _____ (\$1.00 or more) to any payment for the Wintercare Program			

DELTA NATURAL GAS CO INC  
PO BOX 747108  
PITTSBURGH, PA 15274-7108

1600200012454332000000000084740000000084746



## CHARGES

Reconnect	\$60.00
Collection	\$20.00
NSF	\$15.00

### WE ARE PROUD TO OFFER AN AUTOMATED BILL PAYMENT SERVICE.

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**Natural gas has a distinct odor added for your protection. When you smell it:**

Leave the house...immediately! Don't light matches or flip an electrical switch.

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To report an emergency after normal office hours, weekends or holidays, please call: (800) 432-0771.

### Call before you dig

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**BEFORE YOU DIG**  
**Kentucky 811**

Direct email inquiries to:  
[customerservice@deltagas.com](mailto:customerservice@deltagas.com)  
[www.deltagas.com](http://www.deltagas.com)

### Change of Address

New Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone \_\_\_\_\_

Signature \_\_\_\_\_

### Automatic Bank Draft Service

Please deduct my payment from my

☐ Checking

☐ Savings

(Please attach a voided check).

I hereby authorize Delta Natural Gas Company, Inc. to debit my bank account in payment for gas service for the Delta customer shown on the reverse side. Upon notification, the automatic payment service will be stopped and the normal payment process will resume with the next billing.

# FOXGLOVE MNGT FIVESTAR

420 SOUTHERN CROSS DR  
RICHMOND KY 40475

Account Number  
200012454522

Bill Date  
Apr 8, 2021



DELTA NATURAL GAS COMPANY, INC.  
PO BOX 190  
BEREA, KY 40403

Office Hours 8:00 A.M. to 4:00 P.M. Monday-Friday  
(859) 986-4291

## SUMMARY OF BASIC CHARGES

### Credits And Charges Since Your Last Bill

Balance from last bill \$160.26  
Payment on MAR 16, 2021 - Thank You 160.26 CR  
**Balance \$0.00**

### Current Charges

02CS Small Non Res Monthly Customer Charge \$31.20  
Gas Usage Charge  
6.9 MCF @ \$8.6957 60.00  
Pipe Replacement Program SNR Commercial 9.77  
TCJA Surcredit Small Non Residential 7.29 CR  
Research & Development Tariff .01  
3.00% Franchise Fee - Richmond on \$93.69 2.81  
3.00% Rate Inc Madison Sch Tax on \$93.69 2.81  
6.00% State Tax on \$99.31 5.96

**Total Current Charges \$105.27**  
**Total Amount Due \$105.27**

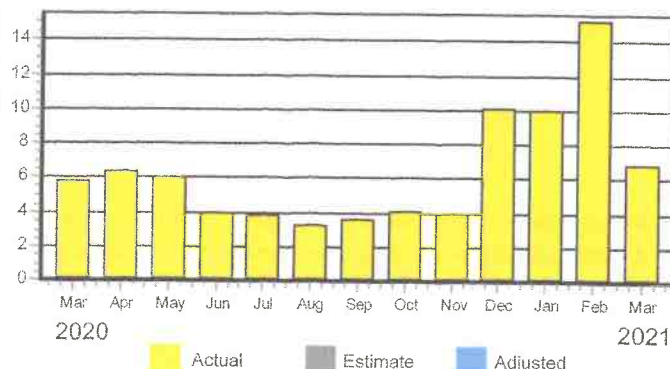
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Please Pay Amount Due \$105.27 by Apr 20, 2021

SEE REVERSE SIDE FOR EMERGENCY INFORMATION.

## MONTHLY USAGE COMPARISON



Average monthly use: 5.9 MCF  
Total annual use: 77.2 MCF

	Avg Temp	Days
Current Month	39	30
Previous Month	29	28
Same Month last year	50.2	28

## BILLING PERIOD & METER READINGS

Date	Read Type	Reading	Difference
Meter Number	D667795		
MAR 31, 2021	Actual	148.4	6.9
MAR 01, 2021	Actual	141.5	
MCF Used in 30 Days			6.9

Please detach and return this coupon with a check made payable to Delta Natural Gas Company

810003574296



DELTA NATURAL GAS COMPANY, INC.  
PO BOX 190  
BEREA, KY 40403

Office Hours 8:00 A.M. to 4:00 P.M. Monday-Friday

2345 1 AV 0.398



02345 FOXGLOVE MNGT FIVESTAR  
408 JASON DR STE 101  
RICHMOND, KY 40475-2541

T7 P1

- ☐ Check here to indicate address and/or phone number change on back.  
☐ Check here for automatic bank draft service. Complete application on back of this stub.

<b>DUE DATE</b> Apr 20, 2021	<b>ACCOUNT NO.</b> 200012454522
<b>\$105.27</b>	
Amount Due	Amount Enclosed

I am voluntarily adding \$ ( \$1.00 or more ) to any payment for the Wintercare Program

DELTA NATURAL GAS CO INC  
PO BOX 747108  
PITTSBURGH, PA 15274-7108

16002000124545220000000010527000000105276

## CHARGES

Reconnect	\$60.00
Collection	\$20.00
NSF	\$15.00

### WE ARE PROUD TO OFFER AN AUTOMATED BILL PAYMENT SERVICE.

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Direct email inquiries to:  
[customerservice@deltagas.com](mailto:customerservice@deltagas.com)  
[www.deltagas.com](http://www.deltagas.com)

### Change of Address

New Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone \_\_\_\_\_

Signature \_\_\_\_\_

### Automatic Bank Draft Service

Please deduct my payment from my:

☐ Checking ☐ Savings

(Please attach a voided check).

I hereby authorize Delta Natural Gas Company, Inc. to debit my bank account in payment for gas service for the Delta customer shown on the reverse side. Upon notification, the automatic payment service will be stopped and the normal payment process will resume with the next billing.



CK# 3487  
Total \$109.85

## Contact Us



**Phone**  
Emergency Service 24/7  
1-800-432-9515  
For gas leaks or odors of gas

Customer Call Center Hours  
1-800-432-9345  
7 a.m. - 7 p.m. Mon. - Fri.

For hearing-impaired relay call 711.



**Web**  
Make payments and access your account at [ColumbiaGasKY.com](http://ColumbiaGasKY.com)



**Mail Payments**  
Columbia Gas of Kentucky  
PO BOX 4660  
Carol Stream IL 60197-4660



**Authorized Payment Locations**  
Find locations online at [ColumbiaGasKY.com](http://ColumbiaGasKY.com)

## Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-800-432-9515.

### Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call Kentucky 811 at 8-1-1 at least two business days before digging. A representative will mark the approximate location of underground utility lines for free.



### Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

## Account Profile

**Customer Name:**  
Allen D Grant

**Your Contact Information:**  
408 Jason Dr Ste101  
Richmond KY 40475-2783

**Type of Customer:**  
Residential

**Account Number:**  
16037795 002 000 9

- Is your contact information correct? Make all changes on the reverse side.

## Account Summary

Previous Amount Due on 03/26/2021

\$76.39

Payments Received by 04/01/2021 Thank you

-\$76.39

Balance on 04/13/2021

\$0.00

Charges for Gas Service This Period

+\$43.14

**Current Charges Due by 04/27/2021**

**\$43.14**

- If paid after 04/27/21, a late payment charge of 5% may be applied to your utility balance.
- For more information regarding these charges, see the Detail Charges section.

We're passing the benefits of Tax Reform to you. Visit <https://www.ColumbiaGasKY.com/tax-savings> for more information.

### Budget Payment Plan

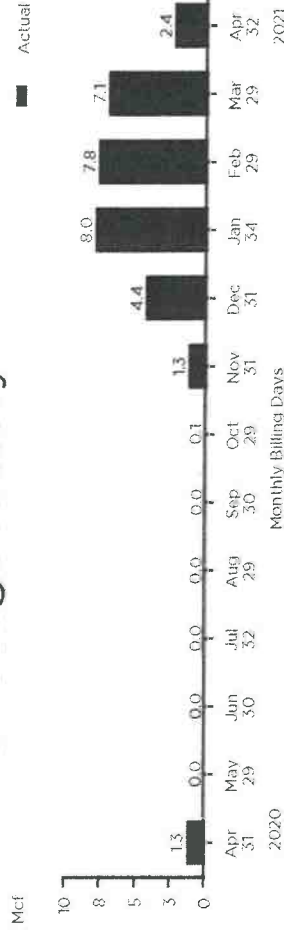
The new Budget year starts next month! Be sure to check your bill next month for an opportunity to join the Budget Payment Plan and spread the cost of winter heating more evenly over the entire year.

## Message Board

- Enjoy the convenience of managing your account online by enrolling in Paperless Billing. Monthly email alerts, 24/7 account access and up to two years of past bills and payment history! Enroll today at [ColumbiaGasKY.com/PaperlessBilling](http://ColumbiaGasKY.com/PaperlessBilling).
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at [ColumbiaGasKY.com](http://ColumbiaGasKY.com).
- Take the seasonal highs and lows out by dividing your yearly energy use into 12 equal monthly payments - for budgeting that's a whole lot easier. Enroll today at [ColumbiaGasKY.com/Budget](http://ColumbiaGasKY.com/Budget).
- Take control of your gas bill by choosing your natural gas supplier. It's your Choice. Go to [ColumbiaGasKY.com](http://ColumbiaGasKY.com) and search Choice for more information.
- Natural gas prices for participating Customer CHOICE Program suppliers can be found at <http://psc.ky.gov/Home/ColumbiaChoice>.

## 13 Month Usage History

Mcf



13 Month Usage History continued on next page

## Helpful Definitions

**Customer Charge** covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

**Estimated Readings** are calculated based on your typical monthly usage rather than on an actual meter reading.

**Gas Delivery Charges** are the costs of delivering the gas to retail customers. The charges for these services are regulated and these services must be purchased from Columbia Gas.

**Gas Supply Cost** includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

**Mcf** is equal to 1,000 cubic feet and is used to measure your gas usage.

## Legal Information

### Rate Schedule

Information about rate schedules is available upon request or at [ColumbiaGasKY.com](http://ColumbiaGasKY.com).

### Bankruptcy Notices

Mail to Columbia Gas of Kentucky, Revenue Recovery, PO Box 117, Columbus, OH 43216.

### Other Correspondence (except payments)

Mail to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at [ColumbiaGasKY.com](http://ColumbiaGasKY.com).

## 13 Month Usage History *continued*

Meter Number: 95318673				Usage Comparison - Mcf			
Service Address: 304 Miller Dr A Richmond KY 40475				Month	Mcf	Avg Temp	Mcf Per Day
				Apr 20	13	52.4°	0.0
				Mar 21	7.1	35.6°	0.2
				Apr 21	2.4	52.8°	0.1
<b>Meter Readings - 32 Billing Days</b>				Your Average Monthly Usage = 2.6 Mcf.			
Actual Reading on 4/13				1413			
Actual Reading on 3/12				1389			
<b>Gas Used (Mcf)</b>				2.4			
				Your Total Annual Usage = 31.1 Mcf.			
				Your next meter reading date is 05/12/2021.			

## Detail Charges

Customer Charge	\$16.00
Gas Delivery Charge	\$9.20
<b>Delivery</b>	<b>+\$25.20</b>
Gas Supply Cost 2.4 Mcf at \$4.41280 per Mcf	\$10.60
<b>Supply</b>	<b>+\$10.60</b>
Safety Modification and Replacement Program Rider	\$5.46
Energy Assistance Program Surcharge	\$0.30
Energy Efficiency and Conservation Rider	\$0.29
Research & Development Factor	\$0.03
School Tax	\$1.26
<b>Taxes &amp; Fees</b>	<b>+\$7.34</b>
<b>Total Current Utility Charges</b>	<b>\$43.14</b>

## Contact Us



**Phone**  
**Emergency Service 24/7**  
1-800-432-9515  
For gas leaks or odors of gas

Customer Call Center Hours  
1-800-432-9345  
7 a.m. - 7 p.m. Mon. - Fri.

For hearing-impaired relay call 711.



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**Mail Payments**  
Columbia Gas of Kentucky  
PO BOX 4660  
Carol Stream IL 60197-4660



**Authorized Payment Locations**  
Find locations online at [ColumbiaGasKY.com](http://ColumbiaGasKY.com)

## Account Profile

**Customer Name:**  
Allen D Grant  
Dba Foxglove Rentals

**Your Contact Information:**  
408 Jason Dr 101  
Richmond KY 40475-2541

**Type of Customer:**  
Residential

**Account Number:**  
16037795 001 000 0

- Is your contact information correct? Make all changes on the reverse side.

## Account Summary

Previous Amount Due on 03/26/2021

Payments Received by 04/01/2021 Thank you

Balance on 04/13/2021

Charges for Gas Service This Period

**Current Charges Due by 04/27/2021**

- If paid after 04/27/21, a late payment charge of 5% may be applied to your utility balance.
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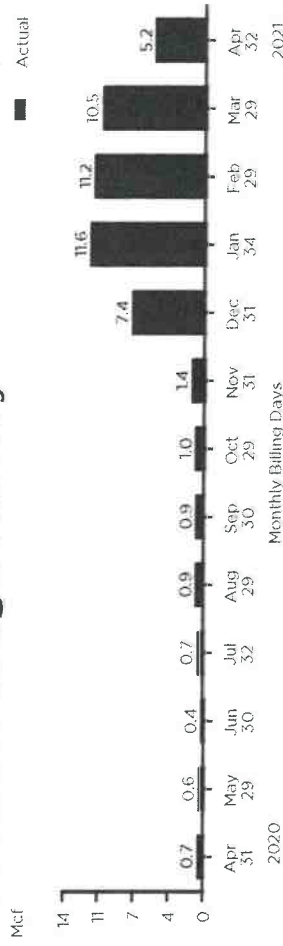
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- Take the seasonal highs and lows out by dividing your yearly energy use into 12 equal monthly payments - for budgeting that's a whole lot easier. Enroll today at [ColumbiaGasKY.com/Budget](http://ColumbiaGasKY.com/Budget).
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- Natural gas prices for participating Customer CHOICE Program suppliers can be found at <http://psc.ky.gov/Home/ColumbiaChoice>.

## 13 Month Usage History



13 Month Usage History continued on next page

## Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

- Leave the area immediately.
- Leave windows and doors in their positions and avoid doing anything that could cause a spark.
- From a safe area, call 911 and Columbia Gas at 1-800-432-9515.

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If you're planning a home or landscaping project, call Kentucky 811 at 8-1-1 at least two business days before digging. A representative will mark the approximate location of underground utility lines for free.



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All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.



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**Gas Supply Cost** includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

**Mcf** is equal to 1,000 cubic feet and is used to measure your gas usage.

# Legal Information

**Rate Schedule**  
Information about rate schedules is available upon request or at [ColumbiaGasKY.com](http://ColumbiaGasKY.com).

**Bankruptcy Notices**  
Mail to Columbia Gas of Kentucky, Revenue Recovery, PO Box 117, Columbus, OH 43216.

**Other Correspondence (except payments)**  
Mail to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at [ColumbiaGasKY.com](http://ColumbiaGasKY.com).

# 13 Month Usage History continued

Meter Number:				Usage Comparison - Mcf			
MO145965				Month	Mcf	Avg Temp	Mcf Per Day
Service Address: 304 Miller Dr B Richmond KY 40475				Apr 20	0.7	52.4°	0.0
				Mar 21	10.5	35.6°	0.4
				Apr 21	5.2	52.8°	0.2
Meter Readings - 32 Billing Days				Your Average Monthly Usage = 4.3 Mcf.			
Actual Reading on 4/13				Your Total Annual Usage = 51.8 Mcf.			
Actual Reading on 3/12				Your next meter reading date is			
Gas Used (Mcf)				05/12/2021.			
				5.2			

# Detail Charges

Customer Charge	\$16.00
Gas Delivery Charge	\$19.70
<b>Delivery</b>	<b>+\$35.70</b>
Gas Supply Cost 5.2 Mcf at \$4.41280 per Mcf	\$22.94
<b>Supply</b>	<b>+\$22.94</b>
Safety Modification and Replacement Program Rider	\$5.46
Energy Assistance Program Surcharge	\$0.30
Energy Efficiency and Conservation Rider	\$0.29
Research & Development Factor	\$0.07
School Tax	\$1.95
<b>Taxes &amp; Fees</b>	<b>+\$8.07</b>
<b>Total Current Utility Charges</b>	<b>\$66.71</b>