

Contact Us



Phone
Emergency Service 24/7
1-800-432-9515
For gas leaks or odors of gas

Customer Call Center Hours
1-800-432-9345
7 a.m. - 7 p.m. Mon. - Fri.
8 a.m. - 12 p.m. Sat.

For hearing-impaired relay call 711.



Web
Make payments and access your account at ColumbiaGasKY.com



Mail Payments
Columbia Gas of Kentucky
PO BOX 4660
Carol Stream IL 60197-4660



Authorized Payment Locations
Find locations online at ColumbiaGasKY.com

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call **911** and Columbia Gas at **1-800-432-9515**.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call Kentucky 811 at 8-1-1 at least two business days before digging. A representative will mark the approximate location of underground utility lines for free.



Know what's below.
Call before you dig.

Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Account Profile

Your Contact Information:
408 Jason Dr Ste101
Richmond KY 40475-2783

Type of Customer:
Residential

Account Number:
16037795 002 000 9

- Is your contact information correct? Make all changes on the reverse side.

Account Summary

Previous Amount Due on 07/27/2020 \$19.02
Payments Received by 07/29/2020 Thank you -\$19.02

Balance on 08/11/2020 \$0.00
Charges for Gas Service This Period +\$22.89

Current Charges Due by 08/25/2020 \$22.89

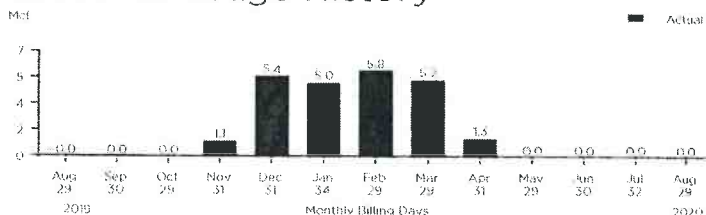
- For more information regarding these charges, see the Detail Charges section.

We know that the COVID-19 pandemic may cause financial hardship for our customers and the company has suspended shutoffs for nonpayment until further notice. This applies to residential, commercial and industrial customers. In addition, flexible payment plans are available to customers who indicate either an impact or hardship as a result of COVID-19. Any customer who is having trouble paying his/her bill should call 1-800-432-9345 to discuss payment arrangements and/or financial assistance programs.

Budget Payment Plan

Pay \$48.00 instead of the amount due this month for your utility service, plus any charges for a security deposit, Optional Services, or WinterCare contribution, and you'll be enrolled in the Budget Payment Plan automatically. Or log in to your account at our website to enroll online anytime if your account is current. The Budget Payment Plan is your best option to manage your winter heating bills.

13 Month Usage History



Meter Number:
95318673

Service Address:
304 Miller Dr A
Richmond KY 40475

Meter Readings - 29 Billing Days

Actual Reading on 8/11 1102
Actual Reading on 7/13 1102
Gas Used (Mcf) 0.0

Usage Comparison - Mcf

Month	Mcf	Avg Temp	Mcf Per Day
Aug 19	0.0	77.5°	0.0
Jul 20	0.0	73.6°	0.0
Aug 20	0.0	75.6°	0.0

Your Average Monthly Usage = 2.0 Mcf.
Your Total Annual Usage = 23.8 Mcf.
Your next meter reading date is 09/10/2020.

▼ Please fold on the perforation below, detach and return with your payment.

ALLEN D GRANT
408 JASON DR STE101
RICHMOND KY 40475-2783

P.O. Box 14241
Lexington KY 40512-4241

Columbia Gas
of Kentucky
A NiSource Company



Web
ColumbiaGasKY.com



Phone
1-800-432-9515

Account Number: 16037795 002 000 9
Amount Due by 08/25/2020: \$22.89

Amount Enclosed:

\$ 22.89

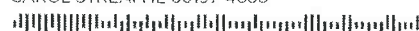
Complete

00000381 1AV 0.389
40475

408 JASON DR STE101
RICHMOND KY 40475-2783



Make check payable to:
COLUMBIA GAS
PO BOX 4660
CAROL STREAM IL 60197-4660



Contact Us



Phone
Emergency Service 24/7
1-800-432-9515
For gas leaks or odors of gas

Customer Call Center Hours
1-800-432-9345
7 a.m. - 7 p.m. Mon. - Fri.
8 a.m. - 12 p.m. Sat.

For hearing-impaired relay call 711.



Web
Make payments and access your
account at ColumbiaGasKY.com



Mail Payments
Columbia Gas of Kentucky
PO BOX 4660
Carol Stream IL 60197-4660



Authorized Payment Locations
Find locations online at
ColumbiaGasKY.com

Your Safety

In case of an emergency, such as odor of gas,
carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their
positions and avoid doing anything that
could cause a spark.
3. From a safe area, call **911** and Columbia
Gas at **1-800-432-9515**.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping
project, call Kentucky 811 at 8-1-1 at least two
business days before digging. A representative
will mark the approximate location of
underground utility lines for free.



Know what's below.
Call before you dig.

Employee Identification

All of our employees and contractors carry
photo identification. If someone claims to
represent us, ask to see identification. Call the
police if you see suspicious activity.

Account Profile

Allen D. Grant
Dba Foxglove Rentals

Your Contact Information:
408 Jason Dr 101
Richmond KY 40475-2541

Type of Customer:
Residential

Account Number:
16037795 001 000 0

- Is your contact information correct? Make all changes on the reverse side.

Account Summary

Previous Amount Due on 07/27/2020	\$27.41
Payments Received by 07/29/2020 Thank you	-\$27.41
Balance on 08/11/2020	\$0.00
Charges for Gas Service This Period	+\$28.72

Current Charges Due by 08/25/2020

\$28.72

- For more information regarding these charges, see the Detail Charges section.

We know that the COVID-19 pandemic may cause financial hardship for our customers
and the company has suspended shutoffs for nonpayment until further notice. This
applies to residential, commercial and industrial customers. In addition, flexible
payment plans are available to customers who indicate either an impact or hardship as
a result of COVID-19. Any customer who is having trouble paying his/her bill should
call 1-800-432-9345 to discuss payment arrangements and/or financial assistance
programs.

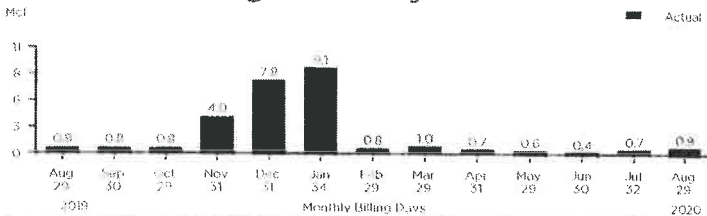
We're passing the benefits of Tax Reform to you. Visit

<https://www.ColumbiaGasKY.com/tax-savings> for more information.

Budget Payment Plan

Pay \$49.00 instead of the amount due this month for your utility service, plus any
charges for a security deposit, Optional Services, or WinterCare contribution, and you'll
be enrolled in the Budget Payment Plan automatically. Or log in to your account at our
website to enroll online anytime if your account is current. The Budget Payment Plan is
your best option to manage your winter heating bills.

13 Month Usage History



Meter Number:
M0145965

Service Address:
304 Miller Dr B
Richmond KY 40475

Meter Readings - 29 Billing Days

Actual Reading on 6/11	583
Actual Reading on 7/15	574
Gas Used (Mcf)	0.9

Usage Comparison - Mcf

Month	Mcf	Avg Temp	Mcf Per Day
Aug 19	0.8	77.5°	0.0
Jul 20	0.7	73.6°	0.0
Aug 20	0.9	75.6°	0.0

Your Average Monthly Usage = 2.3 Mcf.
Your Total Annual Usage = 27.6 Mcf.
Your next meter reading date is
09/10/2020.

▼ Please fold on the perforation below, detach and return with your payment.

ALLEN D. GRANT
Dba FOXGLOVE RENTALS
408 JASON DR 101
RICHMOND KY 40475-2541

P.O. Box 14241
Lexington, KY 40512-4241

Columbia Gas
of Kentucky
A NiSource Company



Web
ColumbiaGasKY.com



Phone
1-800-432-9515

Account Number: 16037795 001 000 0
Amount Due by 08/25/2020: \$28.72

Amount Enclosed:

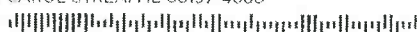
\$ 28.72

00000382 1 AV 0.389
1475

Dba FOXGLOVE RENTALS
408 JASON DR 101
RICHMOND KY 40475-2541



Make check payable to:
COLUMBIA GAS
PO BOX 4660
CAROL STREAM IL 60197-4660



16037795001000000000000287222621



DELTA NATURAL GAS COMPANY, INC.

3617 Lexington Road

Winchester KY 40391

Office Hours: 8:00 to 5:00 PM, Monday-Friday

Service Address:

FOXGLOVE MNGT FIVESTAR

400 A SOUTHERN CROSS DR

RICHMOND KY 40475

2162 1 AV 0.389



02162 Foxglove Mngt Fivestar

408 Jason Dr Ste 101

Richmond, KY 40475-2541

T7 P1

DELTA NATURAL GAS CO., INC.

P O BOX 190

BEREA KY 40403

Complete

859-986-4291

Pay by electronic check bill or mail and 24 hours before 7 days week. Pay on the 1st of the month or on the 15th of the month. Payment may be made with the following credit cards: Visa, MasterCard, Discover, or American Express. A processing fee will be charged when using this service.

Bill Date	Current Bill Amount	Past Due Amount	Due Date	Account Number	Total Amount Due
9/09/2020	55.89		9/21/2020	206538-1	\$55.89

Rate Code	Service Period From	To	Base Charge	Payable Amount	CCF Usage	Charges
0205	8/03	8/31	931.0	949.0	18.0	
Meter #	J609839				18.0	47.26
Pipe Replacement Pgm SNR Comm						9.77
TCJA Surcredit - Sm Non Res						7.29CR
3.00% Franchise Fee-Richmond on 49.74						1.49
3.00% Rate Increase Madison Sch Tax on 49.74						1.49
6.00% State Tax on 52.72						3.17

Current Charges 55.89

Previous Amount Due 51.88

Payment Received 8/25 51.88CR

Total Amount Due 55.89

In response to COVID-19, we have temporarily suspended walk in service to all of our offices, while all office drive thru windows remain open regular hours.

NOT RESPONSIBLE FOR MAIL DELIVERY - Failure to receive your bill does not exempt you from payment or discontinuation of service.

The Customer's Right to Cancel this Agreement is hereby acknowledged.

Current Month	Next Term	Days	CCF Use
	74.5	28	18.0
Previous Month	78.0	33	14.0
Same Month Last Year	78.1	34	23.0

Past Due Amount, if any, is immediately due. Carrying a Past Due Amount and/or failing to pay the Total Amount Due in full by the Due Date may result in discontinuance of service and the assessment of collection charges.

Account Number: 206538-1
 Bill Date: 9/09/2020
 Office: 859-986-4291

Due Date: 9/21/2020

Service Address: FOXGLOVE MNGT FIVESTAR
 400 A SOUTHERN CROSS DR
 RICHMOND KY 40475

SEE REVERSE SIDE FOR EMERGENCY INFORMATION

Rates are available at your local Delta District Office

The residential customer charge includes \$.20 collected under Delta's Energy Assistance Program Tariff Rider. Delta's operating expenses associated with the program were considered in determining rates in Case No. 2010-00115.



YY

Change of Address

Name
 Address
 City
 State Zip
 Service

Automatic Bank Draft Service

I am requesting you to
 () Draft () Debit
 () Draft () Debit

I understand that you will bill me for my service and I agree to pay the bill by the due date. I understand that you will bill me for my service and I agree to pay the bill by the due date.

I understand that you will bill me for my service and I agree to pay the bill by the due date.

DATE CODE

01 - 1/1/01
 02 - 2/1/01
 03 - 3/1/01
 04 - 4/1/01

READ CODE

01 - 1/1/01
 02 - 2/1/01
 03 - 3/1/01
 04 - 4/1/01

CHARGES

01 - 1/1/01
 02 - 2/1/01
 03 - 3/1/01
 04 - 4/1/01

WE ARE PROUD TO OFFER AN AUTOMATED BILL PAYMENT SERVICE.

I understand that you will bill me for my service and I agree to pay the bill by the due date.

I understand that you will bill me for my service and I agree to pay the bill by the due date.

I understand that you will bill me for my service and I agree to pay the bill by the due date.

I understand that you will bill me for my service and I agree to pay the bill by the due date.

I understand that you will bill me for my service and I agree to pay the bill by the due date.

FOR YOUR SAFETY

Natural gas has a distinctive odor added for your protection. When you smell it:

Leave the house immediately! Don't light any open flame or electrical switch.
 Call the gas company or fire department.

EMERGENCY NUMBER (After Hours/Weekend/Afternoon)

Report a gas leak during office hours, please call the number and on the front of the bill.
 If you are unable to reach the office, please call the 24-hour emergency number: 1-800-432-0771.

Call before you dig

If you are planning to dig, call the 800 number or the local office to get the location of the gas line.
 A gas line is located in the ground and it is not always obvious. Call before you dig.

PAYMENT TERMS

Current Month's Bill

The current month's bill due date is shown on the front of the statement. Payment is due in Dollars on or before the due date.

Previous Amounts Due

The amount of the previous bill is shown on the front of the statement and does not apply to the current bill.
 Previous amounts due are past due and are subject to late charges. The late charge of the current bill is due on or before the due date.

I understand that you will bill me for my service and I agree to pay the bill by the due date.

I understand that you will bill me for my service and I agree to pay the bill by the due date.



DELTA NATURAL GAS COMPANY, INC.

 3617 Lexington Road
 Winchester KY 40391

(502) 636-3676 or (502) 636-3677

 FOXGLOVE MNGT FIVESTAR
 400 B SOUTHERN CROSS DR
 RICHMOND KY 40475

2161 1 AV 0.389


 02101 Foxglove Mngt Fivestar
 408 Jason Dr Ste 101
 77 P1 Richmond, KY 40475-2541

 DELTA NATURAL GAS CO., INC.
 P O BOX 190
 BEREA KY 40403

859-986-4291

Date	Current Bt. Amount	Past Due Amount	Due Date	Payment Number	Amount Due
9/09/2020	69.93		9/21/2020	206542-3	\$69.93

Usage	From	To	Payable	Rate	CCP Usage	Amount
02CS	8/03	8/31	1127.0	1159.0	32.0	
Meter #	J609840				32.0	59.76
Pipe Replacement Pgm SNR Comm						9.77
TCJA Surcredit - Sm Non Res						7.29CR
RESEARCH & DEVELOPMENT TARIFF						.01
3.00% Franchise Fee-Richmond on 62.25						1.86
3.00% Rate Increase Madison Sch Tax on 62.25						1.86
6.00% State Tax on 65.97						3.96

Current Charges 69.93

Previous Amount Due 71.95

Payment Received 8/25 71.95CR

Total Amount Due 69.93

In response to COVID-19, we have temporarily suspended all work in service to all of our offices, while all office drive thru windows remain open regular hours.

NOT RESPONSIBLE FOR MAIL DELIVERY - Failure to receive your bill does not exempt you from payment or disconnection of service.

(Rate of Service) (Service) (Rate) (Service) (Rate) (Service)

	Avg Temp	Daily	CCP Use
Current Month	74.5	28	32.0
Previous Month	78.0	33	34.0
Year to Date	78.1	34	24.0

 Past Due Amount (if any) is immediately payable. Carrying
 delinquent amounts over time to pay the total amount
 due in full, the Due Date may not be in discontinuance of
 service and may result in collection charges.

 Account Number: 206542-3
 Bill Date: 9/09/2020
 Office: 859-986-4291

Due Date: 9/21/2020

 Service Address: FOXGLOVE MNGT FIVESTAR
 400 B SOUTHERN CROSS DR
 RICHMOND KY 40475

SEE REVERSE SIDE FOR EMERGENCY INFORMATION

Rates are available at your local Delta District Office

 The residential customer charge includes \$.20 collected under Delta's Energy Assistance Program Tariff Rider. Delta's
 operating expenses associated with the program were considered in determining rates in Case No. 2010-00116.


Change of Address

1. Name _____
 2. Address _____
 3. City _____
 4. State _____
 5. Zip _____

Automatic Bank Draft Service

1. I authorize _____ to pay my bill by automatic bank draft from my _____
 2. I authorize _____ to pay my bill by automatic bank draft from my _____

3. I authorize _____ to pay my bill by automatic bank draft from my _____
 4. I authorize _____ to pay my bill by automatic bank draft from my _____
 5. I authorize _____ to pay my bill by automatic bank draft from my _____

6. I authorize _____ to pay my bill by automatic bank draft from my _____
 7. I authorize _____ to pay my bill by automatic bank draft from my _____

RATE CODE

0 0.000000
 1 0.000000
 2 0.000000
 3 0.000000
 4 0.000000

READ CODE

0 0.000000
 1 0.000000
 2 0.000000
 3 0.000000
 4 0.000000

CHARGES

0.000000
 0.000000
 0.000000

WE ARE PROUD TO OFFER AN AUTOMATED BILL PAYMENT SERVICE

1. I authorize _____ to pay my bill by automatic bank draft from my _____

2. I authorize _____ to pay my bill by automatic bank draft from my _____

3. I authorize _____ to pay my bill by automatic bank draft from my _____
 4. I authorize _____ to pay my bill by automatic bank draft from my _____

5. I authorize _____ to pay my bill by automatic bank draft from my _____

FOR YOUR SAFETY

Natural gas has a distinctive odor added for your protection. When you smell it:

1. Leave the house immediately. Don't light matches or try to start a fire.

2. Call the fire department or call the gas company.

EMERGENCY NUMBER (After Hours, Weekends/Holidays)

1. If you smell gas, call the gas company immediately. If you smell gas, call the gas company immediately.

2. If you smell gas, call the gas company immediately. If you smell gas, call the gas company immediately.

Call before you dig

1. If you are planning to dig, call the gas company first. If you are planning to dig, call the gas company first.

PAYMENT TERMS

Current Month's Bill

1. The current month's bill is due on the first of the month. Payment is due in the office or before the due date.

Previous Amounts Due

1. The current month's bill is due on the first of the month. Payment is due in the office or before the due date.
 2. Previous amounts due are due on the first of the month. Payment is due in the office or before the due date.

1. The current month's bill is due on the first of the month. Payment is due in the office or before the due date.
 2. Previous amounts due are due on the first of the month. Payment is due in the office or before the due date.

1. The current month's bill is due on the first of the month. Payment is due in the office or before the due date.
 2. Previous amounts due are due on the first of the month. Payment is due in the office or before the due date.



DELTA NATURAL GAS COMPANY, INC.

3617 Lexington Road

Winchester KY 40391

Office Hours 8:00 to 4:00 PM, Monday-Friday

Service Address

FOXGLOVE MNGT FIVESTAR

404 A SOUTHERN CROSS DR

RICHMOND KY 40475

2160 1 AV 0.389



02160 Foxglove Mngt Fivestar

408 Jason Dr Ste 101

Richmond, KY 40475-2541

T7 P1

DELTA NATURAL GAS CO., INC.
P O BOX 190
BEREA KY 40403

Our payment procedures are subject to change without 24 hours notice. To get a new bill, call our toll-free number 1-877-765-1231. For more information, call our toll-free number 1-877-765-1231. MasterCard, Discover, Visa, and American Express are accepted. A processing fee will be charged for all other methods of payment.

859-986-4291

Bill Date	Current Bill Amount	Past Due Amount	Due Date	Account Number	Total Amount Due
9/09/2020	83.98		9/21/2020	206543-1	\$83.98

Rate Code	From	Period To	Road Credit	Current Charges	Previous Amount Due	Payment Received	Unpaid	Charges
02CS	8/03	8/31		1528.0	1574.0	46.0		
Meter #	J609838						46.0	72.25
Pipe Replacement Pgm SNR Comm								9.77
TCJA Surcredit - Sm Non Res								7.29CR
RESEARCH & DEVELOPMENT TARIFF								.01
3.00% Franchise Fee-Richmond on 74.74								2.24
3.00% Rate Increase Madison Sch Tax on 74.74								2.24
6.00% State Tax on 79.22								4.76

Current Charges 83.98

Previous Amount Due 91.99

Payment Received 8/25 91.99CR

Total Amount Due 83.98

In response to COVID-19, we have temporarily suspended walk-in service to all of our offices, while all office drive thru windows remain open regular hours.

NOT RESPONSIBLE FOR MAIL DELIVERY - Failure to receive your bill does not exempt you from payment or discontinuation of service.

Current Month

Previous Month

Six Month Average

Av. Temp	Days	CCF
74.5	28	46.0
78.0	33	54.0
78.1	34	64.0

Past Due Amount, if any, is immediately payable. Carrying a Past Due Amount will result in a late fee. Failure to pay the Total Amount Due in full by the Due Date may result in discontinuance of service and the assessment of collection charges.

Account Number: 206543-1
Bill Date: 9/09/2020
Office: 859-986-4291

Due Date: 9/21/2020

Service Address: FOXGLOVE MNGT FIVESTAR
404 A SOUTHERN CROSS DR
RICHMOND KY 40475

SEE REVERSE SIDE FOR EMERGENCY INFORMATION

Rates are available at your local Delta District Office

The residential customer charge includes \$.20 collected under Delta's Energy Assistance Program Tariff Rider. Delta's operating expenses associated with the program were considered in determining rates in Case No. 2010-00116.



YY

Change of Address

Name _____
 Address _____
 City _____
 State _____
 Zip _____

Automatic Bank Draft Service

YES ☐ NO ☐
 Bank Name _____
 Branch Name _____

For more information on this service, please call 1-800-432-0771. This service is available to customers who are currently on a payment plan. A fee of \$1.00 per month is charged for this service.

Signature _____

RATE CODE

1. Single Rate
 2. Two Rate
 3. Three Rate
 4. Four Rate

READ CODE

1. Single Rate
 2. Two Rate
 3. Three Rate
 4. Four Rate

CHARGES

1. Single Rate
 2. Two Rate
 3. Three Rate
 4. Four Rate

WE ARE PROUD TO OFFER AN AUTOMATED BILL PAYMENT SERVICE.

For more information on this service, please call 1-800-432-0771. This service is available to customers who are currently on a payment plan. A fee of \$1.00 per month is charged for this service.

Signature _____

FOR YOUR SAFETY

Natural gas has a distinctive odor added for your protection. When you smell it, report it immediately to the Gas Department. Do not use matches, lighters, or any other open flame.

EMERGENCY NUMBER (After Hours/Weekend/Holidays)

To report a gas leak or other emergency, call 1-800-432-0771. To report an emergency after hours, call 1-800-432-0771.

Call before you dig

Before you dig, call 1-800-432-0771 to find out if there are any underground utilities in the area. This is important to prevent damage to underground utilities and to ensure your safety.

PAYMENT TERMS

Current Month's Bill

The current month's bill is due on the 15th of the month. Payment should be made to the Gas Department.

Previous Amounts Due

The due date indicated in this statement is for the current month's bill. Payment of previous amounts due is also required. Payment of previous amounts due is required to receive service. Payment of previous amounts due is required to receive service.

For more information on this service, please call 1-800-432-0771. This service is available to customers who are currently on a payment plan. A fee of \$1.00 per month is charged for this service.

Signature _____



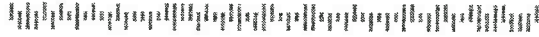
DELTA NATURAL GAS COMPANY, INC.
3617 Lexington Road
Winchester KY 40391

© 2010 Delta Natural Gas Company, Inc.

Service Address:

FOXGLOVE MNGT FIVESTAR
404 B SOUTHERN CROSS DR
RICHMOND KY 40475

2159 1 AV 0,389



02159



T7 P1

Foxglove Mngt Fivestar
408 Jason Dr Ste 101
Richmond, KY 40475-2541

DELTA NATURAL GAS CO., INC.
P O BOX 190
BEREA KY 40403

Please print or electronic check, debit or credit card. Delta does not accept cash payments. If you are on a
Monthly Plan, please call 1-877-462-1267. Payment may be processed via the following credit cards:
Visa, MasterCard, Discover or American Express. A processing fee will be charged for all credit card payments.

Please return this bill to Delta Natural Gas Company, Inc.

859-986-4291

Bill Date	Current Amount	Past Due Amount	Due Date	Account Number	Total Amount Due
9/09/2020	77.96		9/21/2020	206544-9	\$77.96

Bill Date	From	To	Read Code	Current Charges	CCF Usage	Balance
02CS	8/03	8/31		1210.0	1250.0	40.0
Meter #	J609836				40.0	66.89
Pipe Replacement Pgm SNR Comm						9.77
TCJA Surcredit - Sm Non Res						7.29CR
RESEARCH & DEVELOPMENT TARIFF						.01
3.00% Franchise Fee-Richmond on 69.38						2.08
3.00% Rate Increase Madison Sch Tax on 69.38						2.08
6.00% State Tax on 73.54						4.42

Current Charges 77.96

Previous Amount Due 81.95

Payment Received 8/25 81.95CR

Total Amount Due 77.96

In response to COVID-19, we have temporarily suspended walk-in service to all of our offices, while all office drive thru windows remain open regular hours.

NOT RESPONSIBLE FOR BILL DELIVERY - Failure to receive your bill does not exempt you from any part or discontinuation of service.

Delta Natural Gas Company, Inc. Statement

Current Month	Avg Temp	Days	CCF Usage
Previous Month	74.5	28	40.0
Same Month Last Year	78.0	33	44.0
	78.1	34	34.0

Post Due amount, if any, is immediately payable. Carrying a Past Due amount on for failing to pay the Past Due amount may result in the Discontinuation of service. Delta is not responsible for assessment of collection of any fees.

Account Number: 206544-9
Bill Date: 9/09/2020
Office: 859-986-4291

Due Date: 9/21/2020

Service Address: FOXGLOVE MNGT FIVESTAR
404 B SOUTHERN CROSS DR
RICHMOND KY 40475

SEE REVERSE SIDE FOR EMERGENCY INFORMATION

Rates are available at your local Delta District Office

The residential customer charge includes \$.20 collected under Delta's Energy Assistance Program Tariff Rider. Delta's operating expenses associated with the program were considered in determining rates in Case No. 2010-00116.



YY

Change of Address

Print Name _____
 Print Address _____
 City _____ State _____ Zip _____
 Phone _____
 E-mail _____

Automatic Bank Draft Service

Printed Name _____
 Print Address _____
 City _____ State _____ Zip _____

Printed Name _____
 Print Address _____
 City _____ State _____ Zip _____

Printed Name _____
 Print Address _____
 City _____ State _____ Zip _____

RATE CODE

1. Payable
 2. Payable
 3. Payable
 4. Payable

READ CODE

1. Payable
 2. Payable
 3. Payable
 4. Payable

CHARGES

1. Payable
 2. Payable
 3. Payable
 4. Payable

WE ARE PROUD TO OFFER AN AUTOMATED BILL PAYMENT SERVICE

Automated bill payment service is available to all customers who have a valid credit card on file. This service allows you to automatically pay your bills from your credit card. To enroll in this service, please call 1-800-432-0771. A payment of \$1.00 is required to activate the service.

For more information, please call 1-800-432-0771.

FOR YOUR SAFETY

Natural gas has a distinctive odor added for your protection. When you smell it, it could be a leak. Don't light anything and don't use anything that could create a spark. Call the utility company immediately if you smell it.

EMERGENCY NUMBER (After Hours/Weekend/Holidays)

To report a gas leak, call 1-800-432-0771. To report a gas leak, call 1-800-432-0771. To report a gas leak, call 1-800-432-0771.

Call before you dig

If you are planning a home construction or landscaping project, call Kentucky 811 or 1-800-432-0771. A payment of \$1.00 is required to activate the service.

PAYMENT TERMS

Current Month's Bill

The current month's bill due date is listed on the front of this statement. Payment is due in Dollars office on or before the due date.

Previous Amounts Due

The rate indicated on this statement is for the current month's bill only and does not apply to Previous Amounts Due. Previous Amounts Due are past due and may be subject to disconnection. The amount of Previous Amounts Due is subject to change by this statement.

For more information, please call 1-800-432-0771.

For more information, please call 1-800-432-0771.



DELTA NATURAL GAS COMPANY, INC.
3617 Lexington Road
Winchester KY 40391

Call 1-800-451-1220 KY, Monday-Friday

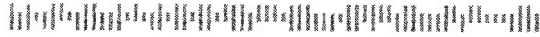
02

02065464-00000000072934

Service Address

FOXGLOVE MNGT FIVESTAR
408 SOUTHERN CROSS DR
RICHMOND KY 40475

2158 1 AV 0.389



02158

Foxglove Mngt Fivestar
408 Jason Dr Ste 101
Richmond, KY 40475-2541

T7 P1

DELTA NATURAL GAS CO., INC.
P O BOX 190
BEREA KY 40403

Pay your bill by electronic bill draft on or before 9:00 a.m. Monday, 7 days a week. Pay online at www.deltanaturalgas.com or by phone 1-877-455-1220. Payment may be made with credit/debit cards. 10% MasterCard, Discover or American Express. A processing fee will be charged for using this service.

859-986-4291

Date	Amount Due	Past Due Amount	Due Date	Account Number	Total Amount Due
9/09/2020	72.93		9/21/2020	206546-4	\$72.93

Rate Order	From	To	Read Date	Meter Reading	CCF Used	Charges
02CS	8/03	8/31		3035.0	3070.0	35.0
Meter #	X660762					35.0 62.43
Pipe Replacement Pgm SNR Comm						9.77
TCJA Surcredit - Sm Non Res						7.29CR
RESEARCH & DEVELOPMENT TARIFF						.01
3.00% Franchise Fee-Richmond on 64.92						1.94
3.00% Rate Increase Madison Sch Tax on 64.92						1.94
6.00% State Tax on 68.80						4.13

Current Charges 72.93

Previous Amount Due 79.96

Payment Received 8/25 79.96CR

Total Amount Due 72.93

In response to COVID-19, we have temporarily suspended walk in service to all of our offices, while all office drive thru windows remain open regular hours.

NOT RESPONSIBLE FOR MAIL DELIVERY - Failure to receive your bill does not exempt you from payment or discontinuation of service.

Y&Y Energy Services, Inc. is the authorized agent for the collection of all statements.

Current Month	Adj Temp	Date	CCF Use
Current Month	74.5	28	35.0
Previous Month	78.0	33	42.0
Same Month Last Year	78.1	34	37.0

Paid Due Amount, if any, is immediately payable. Carrying a Past Due Amount on bill, failure to pay the Total Amount Due in full by the Due Date may result in discontinuance of service and/or assessment of a backdoor charge.

Account Number: 206546-4
Bill Date: 9/09/2020
Office: 859-986-4291

Due Date: 9/21/2020

Service Address: FOXGLOVE MNGT FIVESTAR
408 SOUTHERN CROSS DR
RICHMOND KY 40475

SEE REVERSE SIDE FOR EMERGENCY INFORMATION

Rates are available at your local Delta District Office

The residential customer charge includes \$.20 collected under Delta's Energy Assistance Program Tariff Rider. Delta's operating expenses associated with the program were considered in determining rates in Case No. 2010-00116.



Y&Y

Change of Address

Name _____
 Address _____
 City _____ State _____ Zip _____
 Phone _____
 E-mail _____

Automatic Bank Draft Service

Account Information

Bill to: ☐ Business ☐ Service

Payment Information

By authorizing this statement, you agree that the utility company will be authorized to debit your bank account for the amount of your bill. If you have a checking or savings account, you may wish to authorize automatic payment of your bill.

Signature _____ Date _____

RATE CODE

01 Standard
 02 Special
 03 Special
 04 Special
 05 Special

READ CODE

01 Standard
 02 Special
 03 Special
 04 Special
 05 Special

CHARGES

Basic Rate
 Service Charge
 Tax

WE ARE PROUD TO OFFER AN AUTOMATED BILL PAYMENT SERVICE.

For your convenience, we offer automatic bill payment service. You can schedule automatic bill payment from your bank account.

Automatic bill payment service is available for all customers.

For more information, please call 1-800-432-0774. We will be happy to assist you in setting up automatic bill payment service.

Thank you for choosing our service. We look forward to serving you.

FOR YOUR SAFETY

Natural gas has a distinctive odor added for your protection. When you smell it:

1. Leave the room immediately. Do not light any matches or use any electrical appliances.

2. Call the gas company or fire department from a neighbor's phone.

EMERGENCY NUMBER (After Hours/Weekend/Holidays)

To report an emergency during office hours, please call the number listed on the front of this bill.

To report an emergency after office hours, please call 1-800-432-0774.

Call before you dig

Before digging, call 800-432-0774 to get the location of underground utilities. Call before you dig to avoid damage to underground utilities and to ensure your safety.

A permit is required for any excavation work. Please call 800-432-0774 for more information.

PAYMENT TERMS

Current Month's Bill

The current month's bill due date is shown on a statement of this statement. Payment is due in Dollars only on or before the due date.

Previous Amounts Due

The discount indicated on this statement is for the current month's bill only and does not apply to Previous Amounts Due. Previous Amounts Due are past due and may be subject to collection. No external credit is given for Previous Amounts Due. Billing is included by this statement.

For more information, please call 1-800-432-0774.
 We look forward to serving you.
 Thank you for choosing our service.

1-800-432-0774
 1-800-432-0774



DELTA NATURAL GAS COMPANY, INC.
3617 Lexington Road
Winchester KY 40391
O 502-886-4291

Service Address
FOXGLOVE MNGT FIVESTAR
412 SOUTHERN CROSS DR
RICHMOND KY 40475

2157 1 AV 0.389



02157 Foxglove Mngt Fivestar
408 Jason Dr Ste 101
Richmond, KY 40475-2541
T7 P1

DELTA NATURAL GAS CO., INC.
P O BOX 190
BEREA KY 40403

For more information, visit our website at www.deltanaturalgas.com or call 1-800-456-1234. Payment may be made by cash, check, or credit card. Payment is due by the date on the bill. Payment received after the due date will be applied to the next bill. Payment received before the due date will be applied to the current bill. Payment received after the due date will be applied to the current bill. Payment received before the due date will be applied to the current bill.

859-986-4291

Bill Date	Current Bill Amount	Past Due Amount	Due Date	Account Number	Total Amount Due
9/09/2020	62.92		9/21/2020	206547-2	\$62.92

Item Code*	From	To	Item Code*	Previous	Current	CCF	Charges
02CS	8/03	8/31		377.0	402.0	25.0	
Meter #	5091783					25.0	53.51
Pipe Replacement Pgm SNR Comm							9.77
TCJA Surcredit - Sm Non Res							7.29CR
RESEARCH & DEVELOPMENT TARIFF							.01
3.00% Franchise Fee-Richmond on 56.00							1.68
3.00% Rate Increase Madison Sch Tax on 56.00							1.68
6.00% State Tax on 59.36							3.56

Current Charges 62.92

Previous Amount Due 63.91

Payment Received 8/25 63.91CR

Total Amount Due 62.92

In response to COVID-19, we have temporarily suspended walk-in service to all of our offices, while all office drive thru windows remain open regular hours.

NOT RESPONSIBLE FOR MAIL DELIVERY - Failure to receive your bill does not exempt you from payment or discontinuation of service.

For more information, visit our website at www.deltanaturalgas.com or call 1-800-456-1234.

Current Month	Avg. Rate	Days	CCF Use
Previous Month	74.5	28	25.0
Same Month Last Year	78.0	33	26.0
	78.1	34	46.0

Pay Due Amount if a Customer is not paying. Carrying a Past Due Amount at Month End to pay the bill for the next month is full by the Due Date and may result in discontinuation of service and by assessment of collection charges.

Account Number: 206547-2
Bill Date: 9/09/2020
Office: 859-986-4291

Due Date: 9/21/2020

Service Address: FOXGLOVE MNGT FIVESTAR
412 SOUTHERN CROSS DR
RICHMOND KY 40475

SEE REVERSE SIDE FOR EMERGENCY INFORMATION

Rates are available at your local Delta District Office

The residential customer charge includes \$.20 collected under Delta's Energy Assistance Program Tariff Rider. Delta's operating expenses associated with the program were considered in determining rates in Case No. 2010-00116.



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FOR YOUR SAFETY

Natural gas has a distinctive odor added for your protection. When you smell it,

EMERGENCY NUMBER (After Hours, Weekends, Holidays)

Call before you dig

PAYMENT TERMS

Current Month's Bill

Previous Amounts Due



DELTA NATURAL GAS COMPANY, INC.
3617 Lexington Road
Winchester KY 40391

Call or E-mail 800-425-8222 Monday-Friday

02065480-00000000069930

Service Address
FOXGLOVE MNGT FIVESTAR
420 SOUTHERN CROSS DR
RICHMOND KY 40475

2156 1 AV 0.389



02156 Foxglove Mngt Fivestar
408 Jason Dr Ste 101
Richmond, KY 40475-2541
T7 P1

DELTA NATURAL GAS CO., INC.
P O BOX 190
BEREA KY 40403

Pay at home by check or credit card or debit card 24 hours a day, 7 days a week. Bring cash to
any Delta office or by phone 1-877-706-1200. Payment may be made with the following credit cards:
VISA, MasterCard, Discover, or American Express. A processing fee will be charged for payment using this card.

859-986-4291

Bill Date	Bill Amount	Past Due Amount	Due Date	Number	Total Amount Due
9/09/2020	69.93		9/21/2020	206548-0	\$69.93

Rate Code	From	To	Reading	Percent	CCF Charge	Charges
02CS	8/03	8/31	913.0	945.0	32.0	
Meter #	D667795				32.0	59.76
Pipe Replacement Pgm SNR Comm						9.77
TCJA Surcredit - Sm Non Res						7.29CR
RESEARCH & DEVELOPMENT TARIFF						.01
3.00% Franchise Fee-Richmond on 62.25						1.86
3.00% Rate Increase Madison Sch Tax on 62.25						1.86
6.00% State Tax on 65.97						3.96

Current Charges 69.93

Previous Amount Due 75.94

Payment Received 8/25 75.94CR

Total Amount Due 69.93

In response to COVID-19, we have temporarily suspended walk-in service to all of our offices, while all office drive thru windows remain open regular hours.

NOT RESPONSIBLE FOR MAIL DELIVERY - Failure to receive your bill does not exempt you from payment or discontinuation of service.

Delta's Customer Service is available 24 hours a day, 7 days a week.

	Avg Temp	Dry	CCF Use
Current Month	74.5	28	32.0
Prior Month	78.0	33	38.0
Same Month Last Year	78.1	34	30.0

Past Due Amount, if any, is immediately payable. Carrying a Past Due Amount and/or failing to pay the Total Amount Due in full by the Due Date may result in discontinuance of service and the assessment of collection charges.

Account Number: 206548-0
Bill Date: 9/09/2020
Office: 859-986-4291

Due Date: 9/21/2020

Service Address: FOXGLOVE MNGT FIVESTAR
420 SOUTHERN CROSS DR
RICHMOND KY 40475

SEE REVERSE SIDE FOR EMERGENCY INFORMATION

Rates are available at your local Delta District Office

The residential customer charge includes \$.20 collected under Delta's Energy Assistance Program Tariff Rider. Delta's operating expenses associated with the program were considered in determining rates in Case No. 2010-00116.



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